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For Help On Help, Press F1

## How To Install Hansel & Gretel

Place the CD into the CD-ROM drive

Windows 95 will automatically detect the disk and display a startup screen.

If the startup screen does not appear automatically, you need an updated software driver. Refer to [Problems with Installation](#)

The first time you insert the CD, the startup screen will give you the following choices:

Install - Click on this button to install the game on your computer. After a successful installation, the game will automatically start. If the installation was not successful, refer to [Problems with Installation](#).

Quit - Click on this button to leave the startup screen.

## Problems With Installation

If you inserted the CD into your CD-ROM drive and the startup screen did not automatically appear...

You may need an updated 32-bit software driver for your CD-ROM drive because TerraGlyph's products (native 32-bit software) require the new features and enhanced performance of Windows 95. A software driver is a software program that allows your operating system (Windows 95) to communicate with the different parts of your computer hardware (eg CD-ROM drive). Before Microsoft released Windows 95, the manufacturers of CD-ROM drives were requested to submit 32-bit upgrades to their software drivers in order to take advantage of the new features and enhanced performance of Windows 95. The manufacturer of your CD-ROM drive may not have submitted its 32-bit upgraded driver to Microsoft in time. You need to contact your CD-ROM drive manufacturer and request their latest 32-bit software driver that will allow you to use your CD-ROM drive with Windows 95. The drivers are generally available at no cost from the manufacturer of your CD-ROM drive. Refer to the [CD-ROM Manufacturers List](#) for phone numbers and information.

Another possible reason is a hardware malfunction. Microsoft has provided a troubleshooting guide to help determine the nature of the problem. Refer to the Microsoft Windows 95 [Assistant Help File](#) (If your CD is not the D: drive, this hyperlink will not work, but you can look up and click on the ASSIST.HLP file on your CD)

The installation program will check your system to make sure that you have the minimum RAM, sound and video configurations needed to play the product. If you do not, a message will appear during installation to advise you of your options.

If the game still does not run, contact [TerraGlyph Customer Support](#).

## Problems When The Product Starts

If you experience a problem starting the product after what appeared to be a successful installation, try the following suggestions:

First try to install the program again to make sure you didn't miss any warning or error messages the first time.

If the installation program seems to work, but the game still does not run, test your main system components. Go to the control panel and check the following icons:

- **System** - Click on the Device Manager tab and check to see that you have at least 8 MB of RAM.
- **Sounds** - Click on a sound and then on the "Preview" button to see if your sound system is functioning properly.
- **Display** - Click on the Appearance tab to ensure that your system is set to 640x480 resolution and 256 colors. (If you don't have a choice of 256 colors, you may need an updated video driver from your manufacturer. See [Video Adapter List](#))

If the above steps do not help, contact [TerraGlyph Customer Support](#).

## General Tips

Here are some hints on how to upgrade your PC for the best performance?

- New computer programs use more memory every year. Go to your local computer store and see what is selling in their most popular models, if it is 16MB and you have 8MB, talk to them about an upgrade. More memory will generally have a large impact on performance across a wide spectrum of software.
- CD-ROM drives are another area where you can dramatically improve performance with one small change. Double-speed, Quad-speed, 6X and 8X drives are all available. Check to see what make and model your CD-ROM drive is, and write down all related information, such as where it is plugged in. You should be able to find a CD-ROM drive that uses the same connectors as your current drive.
- Video adapters can make or break a system. As programs use higher resolution and try to update larger regions of the screen, you will tax the capabilities of your video board more and more. Call the manufacturer of your video adapter and have them let you know how fast yours is in relation to the latest models. As always, check a few magazine benchmark tests for a more objective view as well. PCI computers and video adapters are currently the best. As with any purchase, compare performance between PCI video adapters, since some run significantly faster than others.
- Lastly, there is the processor, the heart of it all. Every month a new processor is introduced into the market that can upgrade existing machines. Call your computer manufacturer or Intel to see what you can do. Upgrades get cheaper every day, and you may be able to triple your computer's performance for a couple hundred dollars.

Refer to [Optimum System](#) for a recommended sample configuration.

## **Optimum System**

All TerraGlyph products are designed for the future with True 32-Bit operation and scalability. As the hardware gets faster, so will our product. While our products will run on most computers today, our products will enjoy increased performance with more powerful computers.

We have found that an MPC3 class machines will perform best with our product. An example system configuration is listed:

- Pentium 75
- Quad Speed CD-ROM
- 16 MB of RAM
- 16 Bit Sound Card
- PCI Video Adapter.

The above sample configuration was tested with Hansel and Gretel and the Enchanted Castle in October 1995.

## Problems with your Hardware and Software

To assist you in solving problems with either Windows 95 and the hardware in your machine, we have provided a comprehensive list of vendors and their Customer Service phone numbers. These have been organized by manufacturer as well as by hardware category. Select from the list below to go to one of the following topic areas.

[Manufacturer List](#)

[Audio Adapter List](#)

[Video Adapter List](#)

[CD-ROM List](#)

[SCSI Adapter List](#)

[Windows 95 List](#)

Additionally, on the CD we have provided a copy of Microsoft Windows 95 Support Assistant. These files are stored in the ASSIST directory on the CD. This product includes multiple help files that will provide assistance in configuring and supporting Windows 95. One important help file, HCL95.HLP, is the Hardware Compatibility List. This lists shows hardware devices and their present Windows 95 compatibility ratings. The ASSIST.HLP help file contains several problem solving hints and solutions direct from Microsoft. (**Note:** The following jumps will only work if your CD is drive **D:** )

Jump to the Microsoft Windows 95 [Assistant Help File](#)

Jump to the Microsoft Windows 95 [Hardware Compatibility List Help File](#)

## Manufacturer List

Below is a list of manufacturers in alphabetical order. Click on the manufacturer whom you wish to contact. On each panel, driver information is provided. The left column describes the product, while the right column contains the driver name and version.

[Acer Technologies Corp.](#)

[Advanced Logic Research](#)

[Actix Systems Inc.](#)

[ACS Computer USA](#)

[Advanced Gravis Computer Technology Ltd.](#)

[Advansys](#)

[American Data Technology Inc.](#)

[American Digicom Corp.](#)

[Antex Electronics Corp.](#)

[Apple Computer Inc.](#)

[AT&T](#)

[ATI Technologies Inc.](#)

[Austin / IPC](#)

[Automated System Methodologies](#)

[AVM Technology Inc.](#)

[Aztech Labs Inc.](#)

[Best Data Products Inc.](#)

[Boca Research Inc.](#)

[Brother International Corp.](#)

[Buffalo Simms](#)

[Bus Logic Inc.](#)

[Canon Computer Systems Inc.](#)

[Cardexpert Technology Inc.](#)

[Chinon America Inc.](#)

[Compaq](#)

[Computer Connections America Inc.](#)

[Computer Peripherals Inc.](#)

[Creative Labs Inc.](#)

[Dell](#)

[Diamond Multimedia Systems Inc.](#)

[Digital Equipment Corp.](#)

[DynaTek](#)

[E-Tech Research Inc.](#)

[Elitegroup Computer Systems](#)

[ELSA Inc.](#)

[Ergo Computing](#)

[Expert Graphics Inc.](#)

[Fargo Electronics Inc.](#)

[Fidelity International Technologies](#)

[Focus Information Systems Inc.](#)

[Fosa Computers](#)

[Future Domain Corp.](#)

[Gateway 2000](#)

[Genoa Systems](#)

[Hayes Microcomputer Products Inc.](#)

[Hewlett-Packard Co. \(DeskJets\)](#)

[Hewlett-Packard Co. \(LaserJets\)](#)

[Hewlett-Packard Co. \(Plotters\)](#)

[Hercules Computer Tech, Inc.](#)

[IBM Personal Computer Co.](#)



[Info Imaging Tech, Inc.](#)  
[Intel](#)  
[Kingston Tech](#)  
[Lexmark](#)  
[LG Electronics \(GoldStar Technologies Inc.\)](#)  
[Liberty Systems Inc.](#)  
[Logicode Technology Inc.](#)  
[Magnavox](#)  
[Matrox Graphics Inc.](#)  
[Media Vision Inc.](#)  
[Mediatrix Peripherals Inc.](#)  
[Micro Design International Inc.](#)  
[Micro-Labs Inc.](#)  
[Micro Solutions Inc.](#)  
[Midwest Micro](#)  
[Mirage Multimedia Computers](#)  
[Miro Computer Products Inc.](#)  
[Mitsumi Electronics Corp.](#)  
[Motorola Information Systems Group](#)  
[MPC Tech](#)  
[Multi-Tech Systems Inc.](#)  
[Multiwave Innovation Inc.](#)  
[Nanao USA Corp.](#)  
[NEC](#)  
[NEC Technologies](#)  
[New Media Corporation](#)  
[Nth Graphics](#)  
[Number Nine Visual Technology Corp.](#)  
[Okidata](#)  
[Orchid Technology](#)  
[Panasonic Communications & Systems Company](#)  
[Pioneer New Media Technologies Inc.](#)  
[Reveal Computer Products Inc.](#)  
[Packard Bell](#)  
[Paradise](#)  
[Plexor](#)  
[Power Pixel Technologies](#)  
[Practical Peripherals](#)  
[PraeoTek Inc. \(formerly VidTech\)](#)  
[Princeton Graphics Systems](#)  
[QMS](#)  
[Racal-Datacom Inc.](#)  
[Reveal Computer Products](#)  
[Roland Corporation U.S.](#)  
[Samsung Electronics](#)  
[Seagate](#)  
[Sony Electronics Inc.](#)  
[SPiDER Graphics Inc.](#)  
[STB Systems Inc.](#)  
[Supra Corp.](#)  
[Tatung Corporation of America](#)  
[TEAC](#)  
[TechWorks](#)  
[Tekram Technology](#)  
[Tektronix](#)  
[Telebit Corp.](#)

[Texas Instruments](#)  
[Toptek Multimedia Inc.](#)  
[Toshiba America Information Systems Inc.](#)  
[Turtle Beach Systems](#)  
[U.S. Robotics](#)  
[UMAX](#)  
[VideoLogic](#)  
[Wearnes Peripherals Corp.](#)  
[Western Digital Corp.](#)  
[Xerox Corp.](#)  
[Zenith Data Systems](#)  
[Zoltrix Inc.](#)

## Audio Adapter List

Below is a list of Audio Adapter manufacturers in alphabetical order. Click on the manufacturer whom you wish to contact. On each panel, driver information is provided. The left column describes the product, while the right column contains the driver name and version.

[ACS Computer USA](#)

[Advanced Gravis Computer Technology Ltd.](#)

[Antex Electronics Corp.](#)

[Aztech Labs Inc.](#)

[Creative Labs Inc.](#)

[Diamond Multimedia Systems](#)

[IBM Personal Computer Co.](#)

[Media Vision Inc.](#)

[Mediatrix Peripherals, Inc.](#)

[miro Computer Products Inc.](#)

[Multiwave Innovation Inc.](#)

[New Media Corp.](#)

[Orchid Technology](#)

[Reveal Computer Products, Inc.](#)

[Roland Corporation U.S.](#)

[Toptek Multimedia Indc.](#)

[Turtle Beach Systems](#)

## Video Adapter List

Below is a list of Video Adapter manufacturers in alphabetical order. Click on the manufacturer whom you wish to contact. On each panel, driver information is provided. The left column describes the product, while the right column contains the driver name and version.

[Actix Systems Inc.](#)

[ATI Technologies Inc.](#)

[Boca Research Inc.](#)

[Cardexpert Technology Inc.](#)

[Diamond Multimedia Systems Inc.](#)

[Elitegroup Computer Systems](#)

[ELSA Inc.](#)

[Expert Graphics Inc.](#)

[Focus Information Systems Inc.](#)

[Genoa Systems](#)

[Matrox Graphics Inc.](#)

[Media Vision](#)

[Micro-Labs Inc.](#)

[Mirage Multimedia Computers](#)

[miro Computer Products Inc.](#)

[Nth Graphics](#)

[Number Nine Visual Technology Corp.](#)

[Orchid Technology](#)

[Power Pixel Technologies](#)

[PraeoTek Inc. \(VidTech\)](#)

[SPiDER Graphics Inc.STB Systems Inc.](#)

[TechWorks](#)

[UMAX](#)

[VideoLogic](#)

[Western Digital](#)

## CD-ROM List

Below is a list of CD-ROM manufacturers in alphabetical order. Click on the manufacturer whom you wish to contact. On each panel, driver information is provided. The left column describes the product, while the right column contains the driver name and version.

[Aztech Labs Inc.](#)

[Chinon America Inc.](#)

[Computer Connections America Inc.](#)

[Fidelity International Technologies](#)

[LG Electronics \(GoldStar Technologies Inc.\)](#)

[Liberty Systems Inc.](#)

[Media Vision Inc.](#)

[Micro Solutions Inc.](#)

[Micro Design International Inc.](#)

[Mitsumi Electronics Corp.](#)

[NEC Technologies](#)

[Pioneer New Media Technologies Inc.](#)

[Plextor](#)

[Reveal Computer Products Inc.](#)

[Sony Electronics Inc.](#)

[Toshiba America Information Systems Inc.](#)

[Wearnes Peripherals Corp.](#)

[Zoltrix Inc.](#)

## SCSI Adapter List

Below is a list of SCSI Adapter manufacturers in alphabetical order. Click on the manufacturer whom you wish to contact. On each panel, driver information is provided. The left column describes the product, while the right column contains the driver name and version.

[Advansys](#)

[BusLogic Inc.](#)

[Future Domain Corp.](#)

[Tekram Technology](#)

## Windows 95 List

The following is a list of companies providing support for Microsoft Windows 95. Remember that Microsoft provides free support for the first 90 days after your purchase or upgrade to Windows 95.

[Microsoft](#)

Other [Vendors](#) Who Support Windows 95 Free

## **How To Get Help**

If you have problems with the installation and configuration of this product you can call TerraGlyph Customer Service at (708) 781-4196 between 9 AM and 6 PM Central Time Monday through Friday. Please be at your computer when you call. For even faster service simply fax a description of your problem along with your name, phone number, and a FAX number to (708) 781-1558. Be sure to include the model and manufacturer of your PC System, CD-ROM Drive, Audio Adapter, and Video Adapter.



## **Packard Bell**

PO Box 5050

Thousand Oaks, CA 91359-5050

Phone, 800-733-4411

# Chinon America Inc.

Phone, 310-533-0274;  
fax, 310-533-1727;  
BBS, 310-320-4160

## CD-DRIVES

CDA-535	CDINIT
CDS-525S	NCS 6.0 for NCS SCSI card
CDS-535	CDRVR.SYS
CDS-545i	CH_IDE.SYS
CDX-535	CDRVR.SYS

# Computer Connections America Inc.

Phone, 800-438-5336;  
fax, 617-271-0873;  
BBS, 617-275-5075;  
CompuServe, 76015,2670

## **CD DRIVES**

CD Shuttle-P	Not yet named
CD Shuttle-PS	Not yet named
CD Shuttle-PSM	Not yet named
CDS-3X-P	Not yet named
CDS-3X-PS	Not yet named
CDS-4X-PS	Not yet named
CDS-6X-PS	Not yet named

## **Automated System Methodologies (ASM), Inc.**

Phone, 800-992-0120

Phone, 813,535-7272

Compuserve, 74671.1201

### **CD DRIVES**

Gator 6X-MF

Gator 6X-EPP

# **Fidelity International Technologies**

Phone, 908-417-2230;  
fax, 908-417-5994;  
BBS, 908-417-1663;  
CompuServe, 76470, 604

## **CD DRIVES**

TransCD TCD2X-P Double Speed    TCD-IDE.SYS, Ver. 5.00A  
TransCD TCD4X-P Quad Speed        TCD-IDE.SYS, Ver. 5.00A

# **LG Electronics (GoldStar Technologies Inc.)**

Phone, 201-816-2000;  
fax, 201-816-0636

## **CD DRIVES**

Goldstar GCD-R320B  
Goldstar GCD-R420B  
Goldstar GCD-R520B  
Goldstar GCD-R540B

FDCD.SYS, Ver. 2.42  
GCD-420.SYS, Ver. 1.34  
GCD-R520.SYS, Ver. 1.14  
GSCDR04.SYS, Ver. 2.14

# Liberty Systems Inc.

Phone, 800-774-5044;  
fax, 408-243-2885;  
BBS, 408-243-2882

## **CD DRIVES**

115 Series CD4xP  
115 Series CD4xTP  
115 Series CDP

EPSA2,ASPICD.SYS  
EPSA2,ASPICD.SYS  
EPSA2,ASPICD.SYS

## **Micro Solutions Inc.**

132 W. Lincoln Hwy  
Dekalb, IL 60115  
Phone, 800-890-7227;  
fax, 815-756-2928;  
BBS, 815-756-9100

### **CD DRIVES**

Backpack 2X CD-ROM	BPCDDRV.SYS,Ver. 2.01
Backpack 2X CD-ROM with Sound	Not yet released
Backpack 4X CD-ROM	BPCDDRV.SYS,Ver. 2.01
Backpack 4X CD-ROM with Sound	Not yet released



# Micro Design International Inc.

Phone, 800-228-0891;

fax, 407-677-8365;

Internet, *info@microdes.com*

## **CD DRIVES**

LaserBank 600CD

LaserBank 600CDX

SCSI Express 36CD

SCSI Express 53CD

SCSI Express 600CD4X

SCSI Express 600CDL

SCSI Express 600CDX

SCSI Express Tower

Extender Option

SCSI Express for DOS, Ver. 2.2.3

SCSI Express for DOS, Ver. 2.2.3

SCSI Express for DOS, Ver. 2.2.3

SCSI Express for DOS, Ver. 2.2.3

SCSI Express for DOS, Ver. 2.2.3

SCSI Express for DOS, Ver. 2.2.3

SCSI Express for DOS, Ver. 2.2.3

SCSI Express for DOS, Ver. 2.2.3

SCSI Express for DOS, Ver. 2.2.3

# Mitsumi Electronics Corp.

Phone, 800-648-7864;  
fax, 214-550-7300;  
BBS, 408-970-0700

## **CD DRIVES**

CRMC-FX001D  
CRMC-FX001DE  
CRMC-FX400  
CRMC-FX400B  
CRMC-FX400D

Ver. 1.23 (DOS)  
Ver. 1.34 (DOS)  
Ver. 1.34 (DOS)  
Ver. 1.34 (DOS)  
Ver. 1.34 (DOS)

# NEC Technologies

Phone, 800-632-4636;  
fax, 800-366-0476;  
BBS, 508-635-4705;  
America On-Line, NECTECH;  
Internet, [tech-support@necotech.com](mailto:tech-support@necotech.com);  
Web site, <http://www.nec.com>

## **CD DRIVES**

CDR38	Ver. 2.0	
MultiSpin 3Xe		Ver. 2.0
MultiSpin 3Xi		Ver. 2.0
MultiSpin 3Xp		Ver. 2.0
MultiSpin 3Xp Plus	Ver. 2.0	
MultiSpin 4X Pro	Ver. 2.0	
MultiSpin4Xe		Ver. 2.0
MultiSpin 4Xi		Ver. 2.0
MultiSpin 6Xe		Ver. 2.0
MultiSpin 6Xi		Ver. 2.0

# Pioneer New Media Technologies Inc.

Phone, 800-444-6784;  
fax, 310-952-2309;  
BBS, 310-835-7980

## **CD DRIVES**

DR-U124X	Via third party
DRM-602X	Via third party
DRM-604X	Via third party
DRM-624X	Via third party
DRM-1804X	Via third party
DRM-5004X	Via third party

# Plextor

Phone, 800-886-3935;  
fax, 408-986-1010;  
BBS: 408-986-1569;  
CompuServe, GO CDR0M;  
Internet, *support@plextor.com*

## **CD-ROM DRIVES**

DM-3020	Trantor TSLCDR.SYS, Ver. 3.07
DM-3021	Trantor TSLCDR.SYS, Ver. 3.07
DM-3024	Trantor TSLCDR.SYS, Ver. 3.07
DM-3028 Double Speed Plus	Trantor TSLCDR.SYS, Ver. 3.07
DM-5020	Trantor TSLCDR.SYS, Ver. 3.07
DM-5021	Trantor TSLCDR.SYS, Ver. 3.07
DM-5024	Trantor TSLCDR.SYS, Ver. 3.07
DM-5028 Double Speed Plus	Trantor TSLCDR.SYS, Ver. 3.07
PX-43CH 4PLeX	Future Domain FDCD.SYS, Ver. 4.03; PLEXTOR.SYS, Ver. 1.0
PX-43CS 4PLeX 256	Future Domain FDCD.SYS, Ver. 4.03; PLEXTOR.SYS, Ver. 1.0
PX-45CH 4PLeX	Future Domain FDCD.SYS, Ver. 4.03; PLEXTOR.SYS, Ver. 1.0
PX-45CS 4PLeX 256	Future Domain FDCD.SYS, Ver. 4.03; PLEXTOR.SYS, Ver. 1.0
PX-63CS 6PLeX	Plextor PLEXTOR.SYS, Ver. 1.0
PX-65CS 6PLeX	Plextor PLEXTOR.SYS, Ver. 1.0

# DynaTek

Phone, 800-267-6007

Phone, 902-832-3000

Internet, [info@raider.dynatek.ca](mailto:info@raider.dynatek.ca)

## **CD-ROM DRIVES**

CDS654 Same as Toshiba (Jump to [Toshiba](#))

CDS565 Same as Plextor PX-65CS 6PLeX (Jump to [Plextor](#))

# TEAC

Phone, 800-888-4923  
Phone, 408-980-1838

## **CD-ROM DRIVES**

CD56E (IDE/ATAPI)  
CD56S (SCSI-2)

# Sony Electronics Inc.

Phone, 800-326-9551;  
BBS, 408-955-5107

## **CD-ROM DRIVES**

CDU-31A-02	SLCD.SYS, Ver. 1.73A
CDU-31A-LL/L (Desktop Library 1X)	SLCD.SYS, Ver. 1.73A
CDU-31A-LL/N (Desktop Library 1X)	SLCD.SYS, Ver. 1.73A
CDU-33A-01	SLCD.SYS, Ver. 1.73A
CDU-33A-01/10	SLCD.SYS, Ver. 1.73A
CDU-33A/L (Desktop Library 2X)	SLCD.SYS, Ver. 1.73A
CDU-33A/N (Desktop Library 2X)	SLCD.SYS, Ver. 1.73A
CDU-55E-01 (ATAPI)	ATAPI_CD.SYS, Ver. 2.22A
CDU-55E-01/10	ATAPI_CD.SYS, Ver. 2.22A
CDU-55S-01 (SCSI)	ASPICD.SYS, Ver. 3.11L
CDU-55S-01/10	ASPICD.SYS, Ver. 3.11L
CDU-535-01	SONY_CDU.SYS, Ver. 2.20X
CDU-535-01P Bundle	SONY_CDU.SYS, Ver. 2.20X
CDU-541-01 (SCSI)	ASPICD.SYS, Ver. 3.11L
CDU-561-01 (SCSI)	ASPICD.SYS, Ver. 3.11L
CDU-561-10 (SCSI)	ASPICD.SYS, Ver. 3.11L
CDU-6811-10 (SCSI)	ASPICD.SYS, Ver. 3.11L
CDU-7205/N	SONY_CDU.SYS, Ver. 2.20X
CDU-7211W (SCSI)	ASPICD.SYS, Ver. 3.11L
CDU-7305 (Desktop Library 1X)	SLCD.SYS, Ver. 1.73A
CDU-7305-3A (Desktop Library 2X)	SLCD.SYS, Ver. 1.73A
CDU-7511UC2 (SCSI)	ASPICD.SYS, Ver. 3.11L
CDU-7811-10 (SCSI)	ASPICD.SYS, Ver. 3.11L
CSD-76SB (SCSI)	ASPICD.SYS, Ver. 3.11L
CSD-760E (ATAPI Bundle)	ATAPI_CD.SYS, Ver. 2.22A
CSD-760S (SCSI Bundle)	ASPICD.SYS, Ver. 3.11L
CSD-7611M (SCSI Bundle)	ASPICD.SYS, Ver. 3.11L
CSP-920S (Spessa, Rec/Play)	ASPICD.SYS, Ver. 3.11L
CSP-9211S (Spessa, Rec/Play)	ASPICD.SYS, Ver. 3.11L
PRD-150 (CD-ROM Discman)	PRD150.SYS, Ver. 1.1
PRD-155SB (CD-ROM Discman)	PRD150.SYS, Ver. 1.1



# Toshiba America Information Systems Inc.

Phone, 714-457-0777;  
fax, 714-583-3133;  
BBS, 714-837-8864

## **CD-ROM DRIVES**

XM-1102B (internal)	Future Domain, Ver. 2.5.1
XM-3601B (internal)	Future Domain, Ver. 2.5.1
XM-3601D (external)	Future Domain, Ver. 2.5.1
XM-5301B (internal)	Future Domain, Ver. 2.5.1
XM-5301D (external)	Future Domain, Ver. 2.5.1
XM-5302B (internal)	Future Domain, Ver. 2.5.1

# Wearnes Peripherals Corp.

Phone, 408 423-1888;  
fax, 408 438-1899;  
BBS, 408 432-1884

## **CD-ROM DRIVES**

Wearnes CDD-110  
Wearnes CDD-120  
Wearnes CDD-120A  
Wearnes CDD-120X

CDD.SYS, Ver. 1.6  
WCD.SYS, Ver. 2.0  
WCD.SYS, Ver. 2.0  
WCD.SYS, Ver. 2.0

# Actix Systems Inc.

Phone, 408-986-1625;  
fax, 408-986-1646;  
BBS, 408-970-3719

## Video Adapters

GraphicsEngine 32, S3 801		Ver. 2.4G
GraphicsEngine 32i, S3 805i	Ver. 2.4I	
GraphicsEngine 32 VL, S3 805	Ver. 2.4G	
GraphicsEngine 64, S3 864		Ver. 1.28P
GraphicsEngine 64+, S3 Trio	Ver. 1.424	
GraphicsEngine Ultra, S3 928	Ver. 2.4G	
GraphicsEngine Ultra 64, S3 964	Ver. 1.0R	
GraphicsEngine Ultra 64 AV, S3 968		Ver. 1.41B2
Picasso, ARK 1000	Ver. 1.4	
Picasso 64, ARK 2000	Ver. 2.4	
Picasso 64 AV, ARK 2000	Ver. 2.4	
ProSTAR 64, Cirrus Logic 5434	Ver. 1.10D	
ProSTAR 64 Lite, Cirrus Logic 5430	Ver. 1.10L	
ProSTAR VL, Cirrus Logic 5428	Ver. 1.53P	

## **ATI Technologies Inc.**

Phone, 905-882-2600;  
fax, 905-882-2620;  
BBS, 905-764-9404;  
CompuServe, GO ATITECH;  
Internet, *ftp.atitech.ca*;  
Web site, *http://www.atitech.ca*

### **Video Adapters**

Graphics Pro Turbo, ATI mach64GX 64WIN151.ZIP  
Graphics XPression, ATI mach64GX 64WIN151.ZIP  
WinTurbo, ATI mach64GX 64WIN151.ZIP

# Cardexpert Technology Inc.

Phone, 510-252-1118;  
fax, 510-252-9889;  
BBS, 510-354-3800

## **Video Adapters**

V10PCI, ARK 1000PV	Ver. 1.4
V18, Cirrus Logic 5420	Ver. 1.30
V20PCI, ARK 2000PV	Ver. 2.4
V23LBV, UMC 85C418	Ver. 0.9
V23VIO, UMC 85C418	Ver. 0.9
V23VIO, UMC 82C863	Ver. 0.9
V24LBV, Cirrus Logic 5424	Ver. 1.32
V27LBV, Cirrus Logic 5426	Ver. 1.43
V27TC, Cirrus Logic 5422	Ver. 1.43
V28LBV, Cirrus Logic 5428	Ver. 1.43
V30PCI, Cirrus Logic 5430	Ver. 1.2
V33LBV, Western Digital WD 90C33	Not yet released
V34PCI, Cirrus Logic 5434	Ver. 1.2
V35PCI, Avance Logic 2301	Ver. 2.0
V40LBV, Tseng ET4000	6/15/93
V40-1, Tseng ET4000	6/15/93
V40TC, Tseng ET4000	6/15/93
V41LBV, Tseng ET4000/W32	2/8/95
V41TC, Tseng ET4000/W32	2/8/95
V42LBV, Tseng ET4000/W32i	2/8/95
V43LBV, Tseng ET4000/W32p	2/8/95
V43PCI, Tseng ET4000/W32p	2/8/95
V64PCI, S3 Vision 864	Ver. 1.3
V66PCI, S3 Trio 64	Ver. 1.41
V98PCI, S3 Vision 968	Not yet released
V964PCI, S3 Vision 964	Ver. 1.3

# Elitegroup Computer Systems

Phone, 510-226-7333;

fax, 510-226-7350;

BBS, 510-683-0928

## Video Adapters

Videolmage VI-650, ATI mach64	S3.DRV
Videolmage VI-711, Cirrus Logic 5426	S3.DRV
Videolmage VI-711A, Cirrus Logic 5428	S3.DRV
Videolmage VI-717, Cirrus Logic 5430	S3.DRV
Videolmage VI-720, Cirrus Logic 5434	S3.DRV
Videolmage VI-720A, Cirrus Logic 5430	S3.DRV
Videolmage VI-930, S3 Vision 864	S3.DRV
Videolmage VI-931, S3 Vision 868	S3.DRV
Videolmage VI-941A, S3 Trio 32	S3.DRV
Videolmage VI-941B, S3 Trio 64	S3.DRV
Videolmage VI-942, S3 Trio 64V	S3.DRV

## **ELSA Inc.**

Phone, 408-565-9669;  
fax, 408-565-9650;  
BBS, 408-565-9630;  
CompuServe, GO ELSA

### **Video Adapters**

GLoria (PCI), S3 Vision 968 and 3D Labs GLiNT	Not yet available
Winner 1000 (EISA/PCI/VL), S3 928	Not yet available
Winner 1000AVI (PCI/VL), S3 Vision 868	Not yet available
Winner 1000PRO (PCI/VL), S3 Vision 864	Not yet available
Winner 1000Trio (PCI/VL), S3 Trio 64	Not yet available
Winner 2000 (EISA/ISA / VL), S3 928	Not yet available
Winner 2000PRO (PCI/VL), S3 Vision 964	Not yet available
Winner 2000PRO/X(PCI), S3 Vision 968	Not yet available

## **Expert Graphics Inc.**

Phone, 404-320-0800;  
fax, 404-315-7645;  
BBS, 404-315-7646;  
CompuServe, 725102,354;  
Internet, info@expertg.com

### **Video Adapters**

Rasterex Lazer Board, TI 34010	TIGA 2.0 RXV 1.01
Rasterex Liberty Board, TI 34010	TIGA 2.0 RXV 1.01
Rasterex Tracer Board, TI 34020	TIGA 2.0 RXV 1.01



# Focus Information Systems Inc.

Phone, 510-657-2845;

fax, 510-657-4158;

BBS, 510-657-9451

## Video Adapters

Cheetah 26, Cirrus Logic 5426	Not yet named
Cheetah PCI34/XL34, Cirrus Logic 5434	Not yet named
Cheetah XL, Cirrus Logic 5422/5424	Not yet named
Cheetah XL28, Cirrus Logic 5428	Not yet named
Premier 1000PCI /VLB, ARK 1000PV	Not yet named
Premier 2000 PCI/VLB, ARK 2000PV	Not yet named
Road Runner 864 PCI/VLB, S3 864	Not yet named
Road Runner Trio 64 PCI/VLB, S3 Trio 64	Not yet named
TrueSpeed W32p PCI/VLB, Tseng ET4000/W32p	Not yet named

# Genoa Systems

Phone, 408-432-9090;  
fax, 408-434-0997;  
BBS, 408-943-1431;  
CompuServe, GO GENOA;  
Internet, support@genoasys.com;  
Web site, <http://www.genoasys.com>

## **Video Adapters**

8500 ISA, Cirrus 5426	WIN VGA24, Ver. 1.7
8500 VL, Cirrus 5426	WIN VGA24, Ver. 2.0
8500 VL-20, Cirrus 5426	WIN VGA24, Ver. 2.0
8500 VL-28, Cirrus 5428	WIN VGA24, Ver. 2.0
8500 VL-29, Cirrus 5429 Turbo +	WIN VGA24, Ver. 1.1
8534 VL/PCI, Cirrus 5434	WIN VGA64, Ver. 1.2
8600 VLA, Cirrus Logic 5426 and ESS 488	Audio Graphic, Ver. 1.0
8600 VLIO, Cirrus M5 Veloce, 5426 and Appian ADi2	Ver. 1.7
8600 VLIO-28, Cirrus M5 Veloce 5428 and Appian ADi2	Ver. 1.7
8864 VL/PCI, S3 Vision 864	Phantom 64, Ver. 2.0
8900 VL, Tseng P32i	Phantom32, Ver. 1.4
8900 VL/PCI, Tseng P32p	Phantom32 HR+, Ver. 2.1
8968 PCI, S3 Vision 968	Video Blitz III AV, Ver. 2.1
9200 VL, Weitek P9000	Video Blitz, Ver. 1.1
9500 PCI, Weitek P9100	Video Blitz II, Ver. 1.0
MG6100, Cirrus Logic 5434 and C-Cube	Gvision, Ver. 1.4

# Matrox Graphics Inc.

1025 St. Regis Blvd  
Dorval, Quebec, Canada  
H9P2T4  
Phone, 514-969-6300;  
fax, 514-969-6363;  
BBS, 514-685-6008;  
CompuServe, GO MATROX

## **Video Adapters**

Hiper VGA, S3 911	hiper.drv, Ver. 2.10
Hiper Plus, S3 924	hiper.drv, Ver. 2.10
Impression 1024, S3 924	hiper.drv, Ver. 2.10
MGA Ultima, MGA 64-bit	MGA8.DRV, Ver. 2.11
MGA Impression, MGA 64-bit	MGA8.DRV, Ver. 2.11
MGA Impression Lite, MGA 64-Bit	MGA8.DRV, Ver. 2.11
MGA Impression Plus, MGA 64 Bit	MGA8.DRV, Ver. 2.11
MGA Impression Plus 220, MGA 64	MGA8.DRV, Ver. 2.11
MGA Impression PRO, MGA 64-Bit	MGA8.DRV, Ver. 2.11
MGA Millennium, MGA 64-Bit	MGAX64.DRV, Ver. 1.01
MGA Ultima Plus, MGA 64-Bit	MGA8.DRV, Ver. 2.11
MGA Ultima Plus 200, MGA 64-Bit	MGA8.DRV, Ver. 2.11

## **Micro-Labs Inc.**

Phone, 214-234-5842;  
fax, 214-234-5896;  
CompuServe, GO TSENG;  
America On-Line, Tseng

### **Video Adapters**

Ultimate TrueColor/XL2, Tseng ET4000/W32i	Windows 3.1, 2/17/95
Ultimate TrueColor/XL2/VL, Tseng ET4000/W32i	Windows 3.1, 2/17/95
Ultimate TrueColor/XLp/PCI, Tseng ET4000/W32p	Windows 3.1, 2/17/95
Ultimate TrueColor/XLp/VL, Tseng ET4000/W32p	Windows 3.1, 2/17/95
Ultimate VGA, Tseng ET4000	Windows 3.1, 12/8/94
Ultimate VGA/TrueColor, ET4000	Windows 3.1, 12/8/94

# Mirage Multimedia Computers

Phone, 800-228-3349, 310-301-4545;  
fax, 310-301-4546;  
BBS, 310-301-4542;  
Internet, mirage@lainet.com;  
Web site, <http://www.lainet.com/mirage>

## **Video Adapters**

Mirage-II-4000, Tseng ET 4000	MIR-W311.DRV, Ver. 3.11
Storm 1600, S3 864	MIR-W311.DRV, Ver. 3.11
Storm 1600	MIR-W311.DRV, Ver. 3.11
PRO-4M-PCI-48 KHZ Fixed Freq, S3 968	MIR-W311.DRV, Ver. 3.11
Storm 1600	MIR-W311.DRV, Ver. 3.11
PRO-4M-PCI-64 KHZ Fixed Freq, S3 968	MIR-W311.DRV, Ver. 3.11
Storm 1600	MIR-W311.DRV, Ver. 3.11
PRO-4M-PCI-75 KHZ Fixed Freq, S3 968	MIR-W311.DRV, Ver. 3.11
Storm 1600	MIR-W311.DRV, Ver. 3.11
PRO-4M-PCI-Multi Scan, S3 968	MIR-W311.DRV, Ver. 3.11
Storm 1280, Tseng ET 4000	MIR-W311.DRV, Ver. 3.11
Storm 1280-16, S3 924	MIR-W311.DRV,Ver. 3.11
Storm 1280-256, S3 801/805	MIR-W311.DRV, Ver. 3.11
Storm 1280-256V, S3 924	MIR-W311.DRV,Ver. 3.11
Wind 1280-33 KHZ Fixed Freq, Tseng ET 4000/W32p	MIR-W311.DRV, Ver. 3.11
Wind 1280-48 KHZ Fixed Freq, Tseng ET 4000/W32p	MIR-W311.DRV, Ver. 3.11
Wind 1280-64 KHZ Fixed Freq, Tseng ET 4000/W32p	MIR-W311.DRV, Ver. 3.11
Wind 1280-75 KHZ Fixed Freq, Tseng ET 4000/W32p	MIR-W311.DRV, Ver. 3.11
Wind 1280-Multi Scan, Tseng ET 4000/W32p	MIR-W311.DRV, Ver. 3.11

# Nth Graphics

Phone, 800-624-7552, 512-832-1944;  
fax, 512-832-5954;  
BBS, 512-832-1962;  
CompuServe, 73417, 1221

## Video Adapters

Nth 150, C&T 480	nt1024ni.drv and nt1280ni.drv, Ver. 1.51
Nth Apex, S3 864	apexpci.drv, Ver. 1.3
Nth Apex 4MB, S3 964	apexpci.drv, Ver. 1.2
Nth Double Edge, IBM XGA II	mxga10.drv, Ver. 1.0B
Nth Edge 1280, C&T 481	w4381.drv, Ver. 1.31
Nth S3 Advantage, S3 801/805	nth1k.drv, Ver. 1.2

# Number Nine Visual Technology Corp.

Phone, 617-674-0009;

fax, 617-674-2919;

BBS, 617-862-7502;

CompuServe, GO NINE;

Internet, [ftp.nine.com](ftp:nine.com);

Web site, <http://www.nine.com>

#9GXE, S3 928

#9GXE, S3 928

#9GXE64, S3 864

#9GXE64 Pro, S3 964

#9GXE64 Pro 1600,

S3 964

#9 Imagine128, #9

Imagine128 Processor #9

Imagine128 1600, #9

Imagine128 Processor

#9 Imagine128 Pro, #9

Imagine128 Processor

9FX Vision330,

S3 Trio 64

9FX Motion531,

S3 Vision 868

9FX Motion771,

S3 Vision 968

#9GXE.DRV, Ver. 4.15

#9GXE.DRV, Ver. 4.15

#9GXE64.DRV, Ver. 2.38

#9GXE64.DRV, Ver. 2.38

#9GXE64.DRV, Ver. 2.38

I128.DRV, Ver.2.27

I128.DRV, Ver. 2.27

I128.DRV, Ver. 2.27

9Vision.DRV, Ver. 1.16

9Motion.DRV, Ver. 1.18

9Motion.DRV, Ver. 1.15

# Power Pixel Technologies

Phone, 408-748-0246;  
fax, 408-748-6974;  
BBS, 408-748-0688

## **Video Adapters**

PixelMaker, Tseng  
ET4000/W32p

Power Pixel, Ver. 2.0



## **PraeoTek Inc. (formerly VidTech)**

Phone, 612-785-9717;  
fax, 612-780-2040;  
BBS, 612-780-8033

### **Video Adapters**

FastMax I12/TV, Oak Spitfire OTI-64107	Not yet released
FastMax ISA, Cirrus Logic 5426/29	Ver. 1.41
FastMax L20, S3 864	Ver. 1.37
FastMax LB, Cirrus Logic 5426/29	Ver. 1.41
FastMax P10, Cirrus Logic 5430	Ver. 1.01
FastMax P12/TV, Oak Spitfire OTI-64107	Not yet released
FastMax P20, S3 864	Ver. 1.37
GraphMax P24, S3 964	Ver. 1.37

# SPiDER Graphics Inc.

Phone, 480-526-0535;  
fax, 408-526-1622;  
BBS, 408-526-1219

## **Video Adapters**

Black Widow, IIT AGX-015	AGX.DRV, Ver. 1.10
Black Widow Plus, IIT AGX-016	AGX.DRV, Ver. 1.10
SPiDER 32VLB, Cirrus Logic 5426	256_1280.DRV, Ver. 1.43
SPiDER 32VLB Plus, Cirrus Logic 5428	256_1280.DRV, Ver. 1.43
SPiDER 64, Cirrus Logic 5434	5434H.DRV, Ver. 1.20
SPiDER 256 Cache, C&T F64300	WGADGX8.DRV, Ver. 1.20
Tarantula 64, S3 Vision 964	S3VSND.DRV, Ver. 1.20
Tarantula 64 MK II, S3 Vision 968	S3VIS68.DRV, Ver. 1.45
Tarantula Lite, S3 Trio 732	S3TRIO.DRV, Ver. 1.20

## STB Systems Inc.

Phone, 214-234-8750;  
fax, 214-234-1306;  
BBS, 214-437-9615;  
CompuServe, GO STB;  
Internet, ftp.stb.com;  
Web site, <http://www.stb.com>

### Video Adapters

Horizon, Cirrus Logic 5426, Cirrus Logic 5428, and Cirrus Logic 5429	STBVISN.DRV, 1/3/95
Horizon+, Cirrus Logic 5430	STBVISN.DRV, 1/3/95
Horizon 64, Sierra Falcon64	STBVISN.DRV, 1/3/95
LightSpeed, Tseng ET4000/W32p	TLIW32P.DRV, 12/28/94
Pegasus, S3 928	PEG_FLAT.DRV, 9/28/94
PowerGraph C33, WD C33	WD33nn_n.DRV, 9/12/93
PowerGraph 32, S3 Trio 32	STBVISN.DRV, 1/3/95
PowerGraph 64, S3 Trio 64	STBVISN.DRV, 1/3/95
PowerGraph PRO, S3 Vision864	STBVISN.DRV, 1/3/95
Sprint 32, Trident 9440	STBVISN.DRV, 1/3/95
Velocity 64V, S3 Vision968	STBVISN.DRV, 1/3/95

# TechWorks

Phone, 512-794-8533;  
fax, 512-794-8520;  
BBS, 512-794-9329;  
America On-Line, TechWorks

## **Video Adapters**

Thunderbolt ISA (Thunderbolt 64 series), Sierra chip	Ver. 1.43
Thunderbolt PCI (Thunderbolt 64 series), Sierra chip	Ver. 2.0
Thunderbolt PCI (Volante series), Trident D9420	Ver. 6.1.1
Thunderbolt VL (Thunderbolt 64 series), Sierra chip	Ver. 2.0
Thunderbolt VL (Volante series), Tseng ET4000/W32p	Ver. 3.1.2

# UMAX

Phone, 800-562-0311, 510-651-8883;  
fax, 510-651-8834;  
BBS, 510-651-2610

## **Video Adapters**

Maxmedia CX/Expert, S3 Vision 864	Ver. 1.2
Maxmedia CX/Pro, S3 Vision 864 (three chips)	Ver. 1.4
Maxmedia CX/Trio, S3 Trio	Ver. 1.11

# VideoLogic

Phone, 800-578-5644;  
fax, 415-875-4167;  
BBS, 415 875-7748;  
CompuServe, GO VIDEOLAGIC

## Video Adapters

928Movie, S3 928	Ver. 1.1.1	
GrafixStar 300, S3 Trio 64	Ver. 1.1	Ver. 1.1
GrafixStar 500, S3 Vision 868	Ver. 1.1	
GrafixStar 700, S3 Vision 968	Ver. 1.1	
PCIMovie, Weitek	Ver. 1.1.2	
Power 9100		

## **Western Digital Corp.**

Phone, 714-932-5000;  
fax, 714-932-6498;  
BBS, 714-753-1234;  
America On-Line, Western Digital

### **Video Adapters**

Paradise Accelerator 24, RocketCHIP WD33	33 Ver. 1.31
Paradise Bahamas 64, S3 86C764	T64 Ver. 1.0
Paradise Bali 32, ARK 1000PV	000 Ver. 1.0
Paradise Barbados 64, S3 86C964	964 Ver. 1.0

N/A\*—Not applicable: The current driver is Windows 95-compatible.

N/A\*\*—Not applicable: The product does not require a graphics accelerator chip.

## **American Data Technology Inc.**

Phone, 818-303-8567;  
fax, 818-303-0610



## **AT&T**

Phone, 800 582-3333;

fax, 813 530-2103;

BBS, 813 532-5254;

CompuServe, GO DP;

Web site, <http://www.paradyne.att.com/>

## **Best Data Products Inc.**

Phone, 818-773-9600;

fax, 818-773-9619;

BBS, 818-773-9627;

America On-Line, Best Data

## **Boca Research Inc.**

Phone, 407-997-6227;  
fax, 407-997-0918;  
BBS, 407-241-1601;  
CompuServe, GO BOCA;  
Internet, sales@boca.org;  
Web site, <http://www.boca.org>

### **Video Adapters**

Basic VGA, Cirrus Logic 5401	CIRRUS.DRV
Boca Voyager, C&T Wingine 64300	CHIPS.DRV
Boca Voyager 64, S3 Trio 64	S3.DRV
PCI-Bus SuperX VGA, Cirrus Logic 5430	CIRRUS.DRV
Super VGA, Cirrus Logic 5420	CIRRUS.DRV
SuperX VGA, Cirrus Logic 5428	CIRRUS.DRV
VL-Bus SuperX VGA, Cirrus Logic 5426	CIRRUS.DRV

## **Computer Peripherals Inc.**

Phone, 714-454-2441;

fax, 714-454-8527;

BBS, 714-454-8124;

America On-Line, CPI001;

CompuServe, 76004,2306;

Internet, *vivamodem@delphi.com*

## **E-Tech Research Inc.**

Phone, 408-988-8108;

fax, 408-988-8109;

BBS, 408-988-3663;

Web site, *<http://www.e-tech.com>*

## **Hayes Microcomputer Products Inc.**

Phone, 404-441-0896;  
fax, 404-441-1213;  
BBS, 404-446-6336;  
CompuServe, GO HAYES

## **Logiccode Technology Inc.**

Phone, 805-388-9000;

fax, 805-388-8991;

BBS, 805-445-9633;

America On-Line, *logiccode@aol.com*

## **Motorola Information Systems Group**

Phone, 800-487-1456; 508-261-4000;

BBS, 508-261-1058;

Web site, <http://www.motorola.com/MIMS/ISG/>



## **Multi-Tech Systems Inc.**

Phone, 612-785-3500;

fax, 612-785-9874;

BBS, 612-785-3702;

CompuServe, 76004,3535;

Internet, *sales@multitech.com*;

Web site, *http://www.multitech.com*

## **New Media Corporation**

Phone, 714-453-0100;  
fax, 714-453-0114;  
BBS, 714-453-0214;

## **Practical Peripherals**

Phone, 404-840-9966;  
fax, 404-734-4601;  
BBS, 404-734-4600

## **Racal-Datacom Inc.**

Phone, 800-722-2555;

fax, 305-846-4942;

Web site, <http://www.racal.com>

## **Supra Corp.**

Phone, 360-604-1400;

fax, 360-604-1401;

America On-Line, Suprcorp2;

CompuServe, GO SUPRA;

Internet, *supratech@supra.com*;

Web site, *http://www.supra.com*

## **Telebit Corp.**

Phone, 800-835-3248;  
fax, 408-734-3333;  
BBS, 408-745-3861;  
America On-line, Mail Telebit TS;  
CompuServe, GO TELEBIT;  
Internet, *info@telebit.com*;  
Web site, *http://www.telebit.com*

## **U.S. Robotics**

Phone, 800-342-5877;

fax, 708-676-7320;

BBS, 708-982-5092;

CompuServe, GO USROBOTICS;

Internet, *salesinfo@usr.com*;

Web site, *http://www.usr.com*

## Zoltrix Inc.

Phone, 510-657-1188;  
fax, 510-657-1280;  
BBS, 510-657-7413

### CD-ROM Drives

Panasonic 2X Business Business Kit	Not yet named
Funai 2X Business Kit, 16-bit sound	Not yet named
Funai 2X, Fun Kit, 16-bit sound	Not yet named
Toshiba 4X Business Kit, 16-bit sound	Not yet named
Toshiba 4X Business Kit, 16-bit sound	Not yet named



## **Apple Computer Inc.**

Phone, 800-538-9696;

fax, 800-510-2834;

Web site, <http://www.apple.com>

## **Brother International Corp.**

Phone, 800-276-7746;  
BBS, 714-859-2610

## **Canon Computer Systems Inc.**

Phone, 800-423-2366;  
fax, 800-922-9068;  
BBS, 714-438-3325;  
CompuServe, GO CANON

## **Digital Equipment Corp.**

Phone, 508-493-5111;

fax, 800-234-2298;

BBS, 508-496-8800;

Web site, *<http://www.Digital.com>*

## **Fargo Electronics Inc.**

Phone, 800-327-4622;

fax, 612-941-7836;

BBS, 612-942-7958;

America On-Line,

*mrfargo@aol.com*;

CompuServe, GO WINAPD;

Internet, *support@fargo.com*;

Web site, *http://www.fargo.com*

## **Hewlett-Packard Co. (Deskjets)**

Phone, 208-323-2551;

fax, 800-333-1917;

BBS, 206-344-1691;

America On-Line, HP;

CompuServe, GO HPPER;

Internet, *ftp.boi.external.hp.com*;

Web site, *http://www.hp.com/home.html*

## **Hewlett-Packard Co. (LaserJets)**

Phone, 208-323-2551;  
fax, 800-333-1917;  
BBS, 208-344-1691;  
America On-Line, HP;  
CompuServe, GO HP;  
Internet, *ftp.boi.external.hp.com*;  
Web site, *http://www.hp.com*

## **Hewlett-Packard Co. (Plotters)**

Phone, 800-851-1170;

fax, 800-333-1917;

BBS, 208-344-1691;

America On-Line, HP;

CompuServe, GO HP;

Web site, *<http://www.hp.com>*



## **Lexmark**

Phone, 606-232-3000;

fax, 606-232-2380;

BBS, 606-232-5238;

CompuServe, GO LEXMARK;

Internet, *ftp.lexmark.com*;

Web site, *http://www.lexmark.com/*

## **NEC**

Phone, 800-632-4636;

fax, 800-366-0476;

America On-Line, Nectech;

CompuServe, GO NECTECH;

Internet, *webmaster@nec.com*;

Web site, *http://www.nec.com*

## **Okidata**

Phone, 800-654-3282;  
fax, 609-273-2779;  
BBS, 609-234-5344;  
CompuServe, GO IBMHW

# **Panasonic Communications & Systems Company**

Phone, 800-222-0584;

fax, 800-222-0584;

BBS, 201-863-7845

## **QMS**

Phone, 334-633-4300;

fax, 334-633-4866;

BBS, 334-633-3632;

CompuServe, GO QMSPRINT;

Web site,

*<http://www.qms.com/>*

## **Tektronix**

Phone, 800-835-6100;

fax, 503-685-2980;

BBS, 503-685-4504;

America On-Line, Tektronix;

Internet,

*support@colorprinters.tek.com;*

Web site,

*[http://www.tek.com/Color\\_Printers/](http://www.tek.com/Color_Printers/)*

## **Texas Instruments**

Phone, 800-848-3927;  
fax, 817-774-6660;  
BBS, 817-774-6809;  
America On-Line, TI;  
CompuServe, GO TIFORUM;  
Internet,  
*2ti@msg.ti.com*;  
Web site,  
*http://www.ti.com*

## **Xerox Corp.**

Phone, 800-821-2797;  
CompuServe, GO XEROX;  
Web site,  
*ftp.spectrum.xerox.com*



# Advansys

Phone, 408-383-9400;  
fax, 408-383-9612;  
BBS, 408-383-9540;  
CompuServe, GO ADVANSYS;  
Internet,  
*support@advansys.com*;  
Web site,  
*http://www.advansys.com*

<b>Product name</b>	<b>Current driver (name, date, or version)</b>
EISA Dual Bus Master Host Adapter	ASC.MPD, Ver. 2.4
EISA Single Bus Master Host Adapter	ASC.MPD, Ver. 2.4
ISA Bus Master SCSI Host Adapter	ASC.MPD, Ver. 2.4
PCI Bus Master SCSI Host Adapter	ASC.MPD, Ver. 2.4
PCI Connection Bus Master SCSI	ASC.MPD, Ver. 2.4
PCI Dual Bus Master SCSI Host Adapter	ASC.MPD, Ver. 2.4
Personal PCI Bus Master SCSI Host Adapter	ASC.MPD, Ver. 2.4
VL Bus Master SCSI Host Adapter	ASC.MPD, Ver. 2.4
VL Dual Bus Master SCSI Host Adapter	ASC.MPD, Ver. 2.4

## Bus Logic Inc.

Phone, 800-707-7274;  
fax, 408-492-1542;  
BBS, 408-492-1984;  
Internet, [info@buslogic.com](mailto:info@buslogic.com);  
Web site, <http://www.buslogic.com>

EISA Fast SCSI Host Adapter	SW-191, Ver. 4.0
EISA Fast SCSI Host Adapter BT-747C	SW-191, Ver. 4.0
EISA Fast/Wide SCSI Host Adapter	SW-191, Ver. 4.0
EISA Fast/Wide SCSI Host Adapter BT-757C	SW-191, Ver. 4.0
Host Adapter/BT-757C KT-545C SCSI	SW-191, Ver. 4.0
Accelerator for PC/AT KT-747C SCSI	SW-191, Ver. 4.0
Accelerator+B58 EISA KT-757C Fast/Wide SCSI	SW-191, Ver. 4.0
Accelerator for EISA KT-946C SCSI	SW-191, Ver. 4.0
Accelerator for PCI KT-956C Wide SCSI	SW-191, Ver. 4.0
Accelerator for PCI Micro Channel Fast	SW-191, Ver. 4.0
SCSI Host Adapter Micro Channel Fast	SW-191, Ver. 4.0
SCSI Host Adapter/BT-646S PC/AT Fast SCSI Host	SW-191, Ver. 4.0
Adapter/BT-545C PCI Fast SCSI Host	SW-191, Ver. 4.0
Adapter/BT-946C PCI Fast SCSI Host	SW-191, Ver. 4.0
Adapter/BT-956C PCI Fast/Wide SCSI Host Adapter	SW-191, Ver. 4.0

## Future Domain Corp.

Phone, 714-253-0400;

fax, 714-253-0913;

BBS, 714-253-0432;

Internet, [support@fdc.mhs.compuserve.com](mailto:support@fdc.mhs.compuserve.com)

MCS-700	V18FCAMD.386, Ver. 4.0
MCS-700SVP	V18FCAMD.386, Ver. 4.0
PlugNPlaySVP	V18FCAMD.386, Ver. 4.0
PNP-1630	V18FCAMD.386, Ver. 4.0
PNP-1640	V18FCAMD.386, Ver. 4.0
SCSI2GO	V18FCAMD.386, Ver. 4.0
SCSI2GOSVP	V18FCAMD.386, Ver. 4.0
TMC-850MCD	V18FCAMD.386, Ver. 4.0
TMC-1610M	V18FCAMD.386, Ver. 4.0
TMC-1610MCD	V18FCAMD.386, Ver. 4.0
TMC-1660	V18FCAMD.386, Ver. 4.0
TMC-1660SVP	V18FCAMD.386, Ver. 4.0
TMC-1670	V18FCAMD.386, Ver. 4.0
TMC-1680	V18FCAMD.386, Ver. 4.0
TMC-1680SVP	V18FCAMD.386, Ver. 4.0
TMC-3260	V18FCAMD.386, Ver. 4.0
TMC-3260SVP	V18FCAMD.386, Ver. 4.0

# Tekram Technology

Phone, 512-418-0220;

fax, 512-418-0720;

BBS, 512-418-0821;

Web site,

<http://www.tekram.com>

EISA SCSI Caching host adapter	Via third party
EISA SCSI host adapter	Via third party
ISA SCSI Caching host adapter	Via third party
ISA SCSI host adapter	Via third party
PCI SCSI host adapter	trmaspi.386
VL SCSI Caching host adapter	Via third party
VL SCSI host adapter	Via third party

# ACS Computer USA

Phone, 408-481-9988;

fax, 408-481-0880;

BBS, 408-522-2669

## Current driver

### Product name

LaserWave Nucleus  
Nucleus 16

ES 688 WIN.DRV,  
Ver. 4.0; ES 688  
WIN.VXD, Ver. 4.0;  
ES 688 WIN.DRV,  
Ver. 4.15; ES 688  
WIN.386, Ver. 4.15

LWS-16 IDE

ES 688 WIN.DRV,  
Ver. 4.0; ES 688  
WIN.VXD, Ver. 4.0;  
ES 688 WIN.DRV,  
Ver. 4.15; ES 688  
WIN.386, Ver. 4.15

LWS-16 MCD

ES 688 WIN.DRV,  
Ver. 4.0; ES 688  
WIN.VXD, Ver. 4.0;  
ES 688 WIN.DRV,  
Ver. 4.15; ES 688  
WIN.386, Ver. 4.15

## **Advanced Gravis Computer Technology Ltd.**

Phone, 604-431-5020;  
fax, 604-431-5055;  
BBS, 604-431-5927;  
America On-line, Gravis;  
CompuServe, GO PCVENB;  
Internet, *tech@gravis.com*;  
Web site, *http://www.gravis.com*

### **Audio Adapters**

UltraSound ACE (Audio Card Enhancer)	Windows driver, Ver. 5.50
UltraSound MAX	Windows driver, Ver. 5.50

# Antex Electronics Corp.

Phone, 800-338-4231;  
fax, 310-532-8509;  
America On-Line, [antexsales@aol.com](mailto:antexsales@aol.com)

## **Audio Adapters**

SX-3	ANTEXWAV.DRV, Ver. 2.0
SX-5e	ANTEXWAV.DRV, Ver. 2.0
SX-7	ANTEXWAV.DRV,
SX-9	ANTEXWAV.DRV, Ver. 2.0
SX-11	ANTEXWAV.DRV, Ver. 2.0
SX-12a	ANTEXWAV.DRV, Ver. 2.0
SX-20	ANTEXWAV.DRV, Ver. 2.0
SX-22	ANTEXWAV.DRV, Ver. 2.0
SX-23e	ANTEXWAV.DRV, Ver. 2.0
SX-26	ANTEXWAV.DRV, Ver. 2.0
SX-33	ANTEXWAV.DRV, Ver. 2.0
SX-33e	ANTEXWAV.DRV, Ver. 2.0
Z1e	ANTEXWAV.DRV, Ver. 2.0

# **AVM Technology Inc.**

Phone, 800-880-0041;  
fax, 801-571-3634;  
CompuServe, GO MIDICVEN

## **Audio Adapters**

Alta 2  
AV Media

Alta.DRV, Release 3.0  
AVMedia.DRV, Release 1.0



# Aztech Labs Inc.

Phone, 510-623-8988;  
fax, 510-623-8989;  
BBS, 510-623-8933;  
Internet, [support@aztechca.com](mailto:support@aztechca.com);  
Web site, <http://www.aztecca.com>

## **CD-ROM DRIVES**

CDA268-01A		Ver. 1.33
CDA268-01A Zeta	Ver. 1.33	
CDA268-03I	Ver. 2.10	
CDA268-03I SE	Ver. 2.10	
CDA468-01A		Ver. 2.10
CDA668-01I		

## **VIDEO CARDS**

CD-ROM Drive Aztech Double-speed		Ver. 2.10
IDE CD-ROM Drive Aztech Explorer Kit		Ver. 1.02
Aztech Video Galaxy Board	Ver. 1.00	
Aztech Video Galaxy Card		Ver. 1.04
Aztech Video Galaxy Gamma Card	Ver. 1.10	
Aztech Video Galaxy Oscar Card	Ver. 1.30	
Sound Galaxy Asteroid/Voyager Kit	Ver. 1.07	
Sound Galaxy BASIC 16	Ver. 2.07	
Sound Galaxy Business Audio	Ver. 1.5	
Sound Galaxy BX	Ver. 1.5	
Sound Galaxy BX II Extra	Ver. 2.31	
Sound Galaxy BX III	Ver. 1.00	
Sound Galaxy Double-speed Multimedia Upgrade Kit	Ver. 1.02	
Sound Galaxy FM Radio Card	Ver. 1.12	
Sound Galaxy FM Radio Extention board	Ver. 1.00	
Sound Galaxy NOVA 16	Ver. 1.00	
Sound Galaxy NOVA 16 Extra	Ver. 1.01	
Sound Galaxy NOVA 16 Extra II	Ver. 2.01	
Sound Galaxy NX	Ver. 1.5	
Sound Galaxy NX II	Ver. 2.11	
Sound Galaxy NX II Extra	Ver. 2.31	
Sound Galaxy NX PRO (A)		Ver. 2.11
Sound Galaxy NX PRO (M)		Ver. 2.11
Sound Galaxy NX PRO Extra	Ver. 2.22	
Sound Galaxy NX PRO 16		Ver. 1.62
Sound Galaxy Orion 16	Ver. 1.00	
Sound Galaxy PRO 16	Ver. 2.07	
Sound Galaxy PRO 16 Extra	Ver. 1.03	
Sound Galaxy Stellar Kit (Clinton 16W)	Ver. 2.02	
Sound Galaxy Stellar Kit (Clinton G)	Ver. 2.02	
Sound Galaxy Waverider 32 Plus	Ver. 2.02	
Sound Galaxy Wavetide Card	Ver. 1.00	

## Creative Labs Inc.

Phone, 408-428-6600;  
fax, 408-428-6611;  
BBS, 405-742-6600;  
CompuServe, GO BLASTER;  
Web site, <http://www.creaf.com>

### **SOUND CARDS**

Sound Blaster 16 Value Edition	SB16AUX.DRV, Ver. 2.10, SB16FM.DRV, Ver. 1.51, SB16SND.DRV, Ver. 3.04
Sound Blaster 16 MultiCD MultiCD/ASP	SB16AUX.DRV, Ver. 2.10; SB16FM.DRV, Ver. 1.51; SB16SND.DRV, Ver. 3.04
Sound Blaster 16	SB16AUX.DRV, Ver. 2.10; SB16FM.DRV, Ver. 1.51; SB16SND.DRV, Ver. 3.04
Sound Blaster 16 SCSI-2	SB16AUX.DRV, Ver. 2.10; SB16FM.DRV, Ver. 1.51; SB16SND.DRV, Ver. 3.04
Sound Blaster 32	SB16AUX.DRV, Ver. 2.11; SB16FM.DRV, Ver. 1.51; SB16SND.DRV, Ver. 3.06; SBAWE32.DRV, Ver. 1.27
Sound Blaster AWE32	SB16AUX.DRV, Ver. 2.10; SB16FM.DRV, Ver. 1.51; SB16SND.DRV, Ver. 3.06; SBAWE32.DRV, Ver. 1.24
Sound Blaster Pro Value Edition	SBPAUX.DRV, Ver. 2.00, SBPSND.DRV, Ver. 3.02
Sound Blaster Value Edition	SB20SND.DRV, Ver. 2.03

# Diamond Multimedia Systems Inc.

Phone, 800-468-5846;  
fax, 408-325-7070;  
BBS, 408-325-7080 (up to 2,400 bps),  
408-325-7175 (up to 14,400 bps);  
America On-Line, Diamond;  
CompuServe, GO DMNDONLINE;  
Internet, [ftp.diamondmm.com](ftp://diamondmm.com);  
Web site, <http://www.diamondmm.com>

## **Audio Adapters**

Diamond Sound Card	OPTi Sound16, Ver. 1.21
Multimedia Kit: FM synthesis	OPTi Sound16, Ver. 1.21
Multimedia Kit: Wavetable Upgrade	OPTi Sound16, Ver. 1.21

## **Video Adapters**

SpeedStar 24x, Western Digital WDC031	Ver. 2.04
SpeedStar 64, Cirrus Logic 5434	Ver. 2.04
SpeedStar Pro, Cirrus Logic 5426	Ver. 1.09
SpeedStar Pro SE, Cirrus Logic 5430	Ver. 2.04
Stealth24, S3 801	Ver. 3.0
Stealth32, Tseng W32p	Ver. 1.02
Stealth64 DRAM, S3 864 and S3 764	Ver. 1.35
Stealth64 Video 2000 Series, S3 868	Ver. 2.03
Stealth64 Video 3000 Series, S3 968	Ver. 2.05
Stealth Pro, S3 928	Ver. 3.0
Stealth SE, S3 732	Ver. 1.35
Stealth VRAM, S3 911 and S3 924	Ver. 2.41
Viper PCI, Weitek P9000 and Weitek P9100	Ver. 3.06
Viper Pro Video, Weitek 9100	Ver. 2.01
Viper SE, Weitek P9100	Ver. 2.01
Viper VLB, Weitek P9000	Ver. 2.04

## **IBM Personal Computer Co.**

Phone, 800-426-2968;  
fax, 404-238-1054;  
BBS, 919-517-0001;  
CompuServe, GO IBM;  
Web site, <http://www.IBM.com>

Codec Sound Card  
Sound Blaster 16 Value Edition  
Sound Blaster Midi Kit

IBMMME.DRV, 6/15/94  
IBMMME.DRV, 6/15/94  
IBMMME.DRV, 6/15/94

# Media Vision Inc.

Phone, 510-770-8600;  
fax, 510-770-8648;  
BBS, 510-770-0527;  
CompuServe, GO MEDIAVISION;  
Internet, *TechSupp@MediaVis.com*;  
Web site, *http://www.mediavis.com*

Media Vision Deluxe (Mitsumi/Sony/Panasonic)		mciwave.driv, 5/19/94
Media Vision Premium Deluxe (Mitsumi/Sony/Panasonic)		pa3dwave.driv, 5/23/94
Media Vision Premium Deluxe (SCSI)		pa3dwave.driv, 5/23/94
Media Vision Pro 3D (Mitsumi/Sony/Panasonic)		pa3dwave.driv, 5/23/94
Media Vision Pro 3D (SCSI 2)	5/23/94	pa3dwave.driv,
PCMCIA Sound Card		mvpwmd.driv, 2/21/95
Pro Audio Spectrum 16 (LMSI)	8/26/93	MVPROAUD.DRV,
Pro Audio Spectrum 16 (SCSI)	8/26/93	MVPROAUD.DRV,
Pro Audio Spectrum 16 (Sony)	8/26/93	MVPROAUD.DRV,
Pro Audio Studio (SCSI)		MVPROAUD.DRV, 8/26/93
Pro Sonic (LMSI)		mciwave.driv, 5/19/94
Pro Sonic (Panasonic)		pros.driv, 11/12/93
Pro Sonic MCD		mciwave.driv, 5/19/94

## CD-ROM Drives

NEC 55JD		TSLCDR.SYS, Ver. 3.18
NEC 83 J		TSLCDR.SYS, Ver. 3.18
NEC 84		TSLCDR.SYS, Ver. 3.18
NEC 84 JD		TSLCDR.SYS, Ver. 3.18
NEC 210		TSLCDR.SYS, Ver. 3.18
NEC 510		TSLCDR.SYS, Ver. 3.18
Philips 205		DD260.sys, Ver. 1.31
Philips 206		DD260.sys, Ver. 1.31
Optical Storage 8322		SRAY.SYS, Ver. 1.05
MV60 Optic Storage		
Reno Portable CD-ROM Player		TSLCDR.SYS, Ver. 3.18
Sanyo CDR 254S		Mini406a.sys, Ver. 3.0
Sanyo H-93MV		SLCD.SYS, Ver. 1.73a
Sanyo H-94AMV		SJCD.SYS, Ver. 1.00
Sanyo H-94SMV		SLCD.SYS, Ver. 1.73a
Sony 31A		SLCD.SYS, Ver. 1.73a
Sony 33A		SLCD.SYS, Ver. 1.73a
Toshiba XM 5302B		FDATACD.SYS, Ver. 2.12

## Graphic Cards

Pro Graphics 1024, Media Vision MVV452		PG1024xx.DRV, Ver. 1.5
Pro Graphics 1280, Media Vision MVV451		PG1280.DRV, Ver. 1.1
Pro Movie Studio, N/A**		Promovie.driv, Ver.2.1

## **Mediatrix Peripherals Inc.**

Phone, 800-820-8749;  
fax, 819-829-5100;  
BBS, 819-829-5101;  
CompuServe, GO MEDIATRIX;  
Internet,  
*sales@mediatrix.com*;  
Web site,  
*http://www.fmmo.ca/mediatrix*

Audiotrix Pro

OPL4.DRV, Ver. 1.02

CS31BA11.DRV,  
Ver. 2.0G  
YSS225.DRV,  
Ver. 1.0MTRIX

# miro Computer Products Inc.

Phone, 415-855-0940;  
fax, 415-855-9004;  
BBS, 415-855-9944;  
CompuServe, GO MIRO;  
Internet, [support@miro.mirousa.com](mailto:support@miro.mirousa.com)

miroCONNECT 34 wave	miro Sound Drivers, Ver. 1.20
miroSOUND FM10	miro Sound Drivers, Ver. 1.20
miroSOUND PCM1 pro	miro Sound Drivers, Ver. 1.20
miroSOUND PCM10	miro Sound Drivers, Ver. 1.20
miroSOUND PCM12	miro Sound Drivers, Ver. 1.20
miroSOUND PCM20 radio	miro Sound Drivers, Ver. 1.20

miroCrystal 10AD, Avance Logic ALG2301 (PCI) and Avance Logic ALG2228 (VL)	HighSpeed drivers for Windows, Ver. 1.20
miroCrystal 10SD, S3 86C805	HighSpeed drivers for Windows, Ver. 1.41
miroCrystal 20SD, S3 Vision864	HighSpeed drivers for Windows, Ver. 2.0
miroCrystal 20SV, S3 Vision964	HighSpeed drivers for Windows, Ver. 2.0
miroCrystal 40SV, S3 Vision964	HighSpeed drivers for Windows, Ver. 2.0
miroVideo 12PD, Alliance ProMotion 3210	HighSpeed drivers for Windows, Ver. 2.0
miroVideo 20PV avi, Weitek Power 9100	HighSpeed drivers for Windows, Ver. 2.02
miroVideo 20TD live, Tseng ET400/W32p	HighSpeed drivers for Windows, Ver. 1..21

# Multiwave Innovation Inc.

Phone, 408-379-2900;  
fax, 408-379-3292;  
BBS, 408-379-2927;  
CompuServe, 74224,266

audiowave 16 AISP	AW16AISP.DRV
audiowave AWS 32	MWSYS Ver. 1.22
audiowave Green 16	ES1688WN.DRV
audiowave Platinum 16	P16.DRV
Dreamwave Wavetable Synthesizer	Roland MPU 401
Moviewave Interactive	MWI, Ver. 1.40
Moviewave Interactive Plus	MWI, Ver. 1.40
Moviewave Studio	MWS, Ver. 2.5



# **New Media Corp.**

Phone, 714-453-0100;  
fax, 714-453-0114;  
BBS, 714-453-0214

.WAVjammer

WAVJAMMR.SYS,  
Ver. 1.24

# Orchid Technology

Phone, 510-683-0300;  
fax, 510-490-9312;  
BBS, 510-683-0327;  
CompuServe, GO ORCHID;  
Internet, [tech\\_support@orchid.com](mailto:tech_support@orchid.com);  
Web site, <http://www.netscape.orchid.com>

GameWave 32		SNDBLST2.DVR,
	3/10/92	
GameWave 32Plus NuSound PnP		SW32.DRV, Ver.1.4 NUSOUNDW.DRV,
	Ver. 1.2	
SoundDrive 16 EZ		AUDDRV.DRV,
	Ver. 1.2	
SoundDrive 16+SCSI		AUDDRV.DRV,
	Ver. 1.3	
SoundWave 32Pro		WPPSA.DRV,
	Ver. 2.12	
SoundWave 32Pro SCSI		WPPSA.DRV,
	Ver. 2.13	
SoundWave 32Pro Studio		WPPSA.DRV,
	Ver. 2.14	
WaveBooster		MPU401.DRV,
	3/10/92	
WaveBooster/4		MPU401.DRV,
	3/10/93	
WaveBooster 4FX		MPU401.DRV,
	3/10/94	
Celsius VLB, IIT AGX015		Not yet named
Fahrenheit 64, S3 Vision 864		Not yet named
Fahrenheit 1280 Plus, S3 Vison 864		Not yet named
Fahrenheit 1280 Plus/VLB, S3 Vision 864		Not yet named
Fahrenheit Pro64, S3 Vision 964		Not yet named
Fahrenheit ProVideo 64, S3 Vision 968		Not yet named
Fahrenheit VA/Fahrenheit VA/VLB, S3 Vision 864		Not yet named
Kelvin 64, Cirrus Logic Logic 5434		KIR.DRV, Ver. 1.4
Kelvin EZ, Cirrus Logic Logic 5430		KIR.DRV, Ver. 1.4
Kelvin MPEG, Cirrus Logic 5434		KIR.DRV, Ver. 1.4
Kelvin Video 64, Alliance 6410		PROMTN32.DRV,
	Ver. 1.1	
P9000/VLB, Weitek Power 900 and Weitek W5286		Not yet named
ProDesigner II/MC, Tseng ET4000		Not yet named
ProDesigner IIs, Tseng ET4000		Not yet named

## Reveal Computer Products Inc.

Phone, 800-473-8325;

fax, 818-340-2379;

BBS, 818-713-8188;

CompuServe, GO REVEAL;

Prodigy, Reveal;

Web site, <http://www.Reveal.com>

SC400R4G	Not yet named
SC600	Not yet named
SC500R1 & 2	Not yet named
SC500R3	Not yet named
Reveal 520	Not yet named
Reveal 540	Not yet named
Funai E2420EU	Not yet named
Mitsumi	Not yet named
CRMC-FX400B	
NEC 272	Not yet named
Panasonic 523-B (external)	Not yet named
Panasonic 523-B (internal)	Not yet named
Panasonic 563	Not yet named
Panasonic 563-B	Not yet named
Sony CDU33A-01	Not yet named

# **Roland Corporation U.S.**

Phone, 213-685-5141;  
fax, 213-722-0911

Roland Audio  
Production Card

RAP10.DRV, Ver. 2.0

# Toptek Multimedia Inc.

Phone, 818-960-9211;  
fax, 818-960-0703;  
BBS, 818-962-2851

Golden Sound, Ver. 2.5	Sound Blaster 1.0
Golden Sound, Ver. 3.0	Ver. 1.03
Golden Sound Pro Deluxe/MCD	Ver. 1.03
Golden Sound Pro III/MCD	Ver. 1.03
Golden Sound Pro 16 A+/MCD	cd31ba11
Golden Sound Pro 16 ES/MCD	cs31ba11
Golden Sound Pro 16/MCD	Ver. 1.03
Golden Sound Pro 16 Plus/MCD	Ver. 1.04
GS-32 Wavetable Upgradable Card	roland mpu-401

# Turtle Beach Systems

Phone, 717-767-0200;

fax, 717-767-6033;

BBS, 717-767-5934;

CompuServe, GO TURTLE;

Internet,

*support@tbeach.com*

N/A\*—Not applicable: The current driver is Windows 95-compatible.

Monte Carlo  
MultiSound

Mcarlo.drv, 1/25/95  
MultiSound.drv,  
4/21/93

MultiSound Monterey  
Tropez

Tahiti.drv, 1/17/95  
Tropez.drv, 5/19/95

## **Advanced Logic Research**

9401 Geronimo Ln.

Irvine, CA 92718

Phone: (800) 444-4257

Fax: (714) 581-9240

## **American Digicom Corp.**

1233 Midas Way

Sunny Vale, CA 94086

Phone: (408) 245-1580

Fax: (408) 245-1584



## **Austin / IPC**

10300 Metric Blvd

Austin, TX 78758

Phone: (512) 339-3500

Fax: (512) 454-1357

FaxBack: (800) 341-7500

## **Buffalo Simms**

2805 19th St.

Salem, OR 97302

Phone: (800) 345-2356

Fax: (503) 585-4505

## **Compaq**

20555 F M 149 Rd  
Houston, TX 77070-2607  
Phone: (800) 888-0318

## **Dell Computers**

9505 Arboretum Blvd  
Austin, TX 78759-7299  
Phone: (800) 847-4057

## **Ergo Computing**

1 Intercontinental Way  
Peabody, MA 01960  
Phone: (800) 880-1925  
Fax: (508) 535-7512

## **Fosa Computers**

400 Corporate Ct.

Ste. D

South Plainfield, NJ 07080

Phone: (800) 216-3672

Fax: (908) 753-6616

## **Gateway 2000**

610 Gateway Dr.

N. Souix City, SD 57049

Phone: (800) 846-2067

Fax: (605) 232-2023

BBS: (800) 846-1778

FaxBack: (800) 846-4526

## **Hercules Computer Tech, Inc.**

3839 Spinaker Ct.

Freemont, CA 94538

Phone: (800) 532-0600

Fax: (510) 623-1112



## **Info Imaging Tech, Inc.**

3937 E. Bay Shore Rd.  
Palo Alto, CA  
Phone: (800) 966-1140  
Fax: (415) 960-0200  
FaxBack: (415) 934-3480

## **Intel Corp.**

5200 NE Elam Young Pkwy  
Hillsboro, OR 97124-6497  
Phone: (800) 538-3373  
ext. 295

## **Kingston Tech**

17600 New Hope St.  
Fountain Valley, CA 92708  
Phone: (714) 435-2600  
Fax: (714) 435-2699

## **Magnavox**

PO Box 6950

Knoxville, TN 37914

Phone: (800) 835-3506

(615) 521-4316

## Microsoft

16011 NE 36th Way #97017

Redmond, WA 98052-6301

Phone: (800) 894-6642

(206) 882-8080

Fax: (206) 936-7329

America Online: winnews

CompuServe: go winnews

Prodigy: jump winnews

World Wide Web on Internet: <http://www.microsoft.com>

Microsoft FastTips for Windows 95: (800) 936-4200 (24 Hour Support)

Microsoft Download Service (MSDL): (206) 936-6735

Microsoft Solution Provider: (800) 765-7768

Microsoft Engineers: (206) 637-7098 (6:00am-6:00pm Pacific time)

MicroSoft Text Telephone (hearing impaired): (206) 635-4948

If you need to obtain drivers electronically, Microsoft offers an Windows Driver Library for sound, display, printer, network, and others. The library is updated as more drivers become available to Windows 95. If you do not have access to a modem you may obtain an individual driver by calling (206) 637-7098.

### *To download a file from the Windows Driver Library*

1. Locate the device in WDL.TXT file. You need to download this file from your download service.
2. Create a sub-directory if you are downloading to a hard disk. If you are downloading to a floppy disk it must be a formatted blank disk. **IMPORTANT:** Do not download files directly into your Windows directory. Doing so could overwrite files essential to the proper operating system.
3. Follow the downloading procedures used by your downloading service. The file you download is the executable (.EXE) file that you have already identified in step 1. This file contains all the files you need to support your device. Download the .EXE to your floppy disk or the new subdirectory you created to your hard disk.
4. Change to the floppy disk drive (or the sub-directory on your hard disk) that contains the .EXE file. At the MS-DOS prompt, type the filename and then press *enter*. When the .EXE file are finished running, all the files you need to support your device, are set up. You have all the files including the .TXT file that contains the instructions for installing the device drivers (or other software) and the licensing agreement.

## **Midwest Micro**

69 US Rte 36 E.

Fletcher, OH 45326

Phone: (800) 682-7256

Tech Support: (800) 262-6622

Fax: (800) 562-6622

FaxBack: (800) 445-2025

## **MPC Tech**

2915 Daimler St.

Santa Anna, CA 92705

Phone: (800) 672-8088

Tech Support: (714) 724-9648

Fax: (714) 724-9648

BBS: (714) 724-1519

FaxBack: (800) 672-8882

## **Nanao USA Corp.**

23535 Telo Ave.

Torrance, CA 90505

Phone: (800) 800-5202

Fax: (310) 530-1679



## **Paradise**

800 E. Middlefield Rd.  
Mt. View, CA 94043  
Phone: (800) 398-0373

# **Reveal Computer Products**

Phone: (800) 326-2222

## **Princeton Graphic Systems**

2801 S. Yale St.

Ste. 110

Santa Anna, CA 92704

Phone: (800) 747-6249

Fax: (714) 751-5736

## **Samsung Electronics**

2952 Bunker Hill Ln.  
Santa Clara, CA 95054-1103  
Phone: (800) 993-4110  
(408) 434-5499

## **Seagate**

920 Disc Dr.  
Scotts Valley, CA 95066-4544  
Phone: (408) 438-6550

## **Tatung Co of America**

2850 E. El Presido St.  
Long Beach, CA 90810-1119  
Phone: (800) 829-2850

## **Zenith Data Systems**

1000 Milwaukee Ave  
Glenview, IL 60025-2400  
Phone: (800) 945-0673  
(708) 699-4800

## **Acer Technologies Corp.**

401 Charcot Ave.

San Jose, CA 95131

Phone: (408) 922-0333

Fax: (408) 9220176



## **Other Vendors Providing Windows 95 Help**

Microsoft has partnered with 5 Windows 95 Launch Support Teams to provide support during the standard 90-day, no-charge support period. In addition, teams will provide a wide range of fee-based support offerings. These vendors provide 24 hours a day, 7 days a week support.

DIGITAL	(800) 430-5411
KEANE	(800) 45-WIN95
SOFTMART	(800) 337-6904
STREAM	(800) 298-8216
UNISYS	(800) 295-0643

# **Hardware Compatibility List Help File**

(New topic text goes here.)

## **Assistant Help File**

(New topic text goes here.)

